

Financial Services Guide



General Advice Only

Adviser name

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ASIC rep No.

294663

This Financial Services Guide (FSG) is dated 01/11/2022. It provides you with information about the financial services provided to you by OASIS Insurance Pty Ltd, and its representatives. You should also refer to the Product Disclosure Statement (PDS) and Target Market Determination (TMD) for the insurance product. The purpose of the PDS and TMD is to help you understand financial products and make your own informed decision about whether to acquire the Insurance Product. The PDS and TMD include information such as the risks, benefits, and characteristics of the particular Insurance Product.

OASIS Insurance Pty Ltd

OASIS Insurance Pty Ltd holds an Australian Financial Services License 293770 and is authorized to provide financial advice and deal in life risk insurance products. OASIS Insurance may be contacted on 02 8860 9650 or in writing to 5/4 Columbia Court, Norwest NSW 2153.

Financial Services Provided

OASIS Insurance Advisers representatives may discuss with you the offer of insurance described in the accompanying PDS and TMD. These representatives are only authorised to provide you with general advice about the insurance product. They are not able to provide you with personal advice, which means they will not consider your personal financial circumstances, needs and objectives.

How do I pay for the financial services provided?

There is ordinarily no charge to you for the general advice provided. When you purchase the Insurance Product the insurance company may pay the licensee 0% to 66% (inc GST) of the first year's premium (ex policy fee & stamp duty) and

a percentage of this is paid to the Authorised Representative. If you have been referred to Oasis, a percentage may also be paid to the referrer.

Not Independent

Oasis Insurance Pty Ltd and our representatives may receive commissions associated with the issue of life insurance products.

We may receive benefits from product issuers.

For these reasons, we do not represent ourselves as independent, impartial or unbiased.

Professional Indemnity

OASIS Insurance Pty Ltd, its employees and representatives are indemnified under Professional Indemnity Insurance secured by OASIS Insurance Pty Ltd. Such insurance covers work done by its representatives and employees while they comply with the requirements of OASIS Insurance Pty Ltd.

What if I have a complaint?

If you have a complaint, please call us on 02 8860 9650 or write to us at: **The Complaints Manager**, OASIS Insurance Pty Ltd, Level 5, Nexus Building 4 Columbia Court, Norwest NSW 2153.

We will respond in writing within 30 days. If after 30 days we cannot reach a satisfactory resolution to your complaint, you can contact the **Australian Financial Complaints Authority (AFCA)**, which is a service for consumers.

The contact details for **AFCA** are:
Tel: 1800 931 678 **Email:** info@afca.org.au
Website: www.afca.org.au **Postal Address:**
GPO Box 3, Melbourne VIC 3001